

# SROC 2016 feedback

## 1. How did you learn about this year's SROC?

Social Media (Twitter/Linkedin etc)	1	1.10%
Mailbase	24	27.00%
Website	12	13.50%
Colleague	18	20.20%
Line Manager	34	38.20%
	<u>89</u>	

## 2. Was the advance conference information informative?

Yes	87	97.80%
No	2	2.20%
	<u>89</u>	

## 3. Do you use any social media (Linkedin, Twitter, Facebook)?

Yes	53	59.60%
No	36	40.40%
	<u>89</u>	

## 4a. SROC website

Very Good	34	38.20%
Good	47	52.80%
Satisfactory	8	9%
Poor	0	0%
	<u>89</u>	

## 4b. Online payment process

Very Good	31	34.80%
Good	48	53.90%
Satisfactory	8	9%
Poor	2	2.20%
	<u>89</u>	

## 4c. Pre-arrival information

Very Good	28	31.50%
Good	42	47.20%
Satisfactory	18	20.20%
Poor	1	1.10%
	<u>89</u>	

## 4d. First Timers Event (Monday Afternoon)

I attended the SROC 'First Timer' event	35	39.30%
I did not attend the SROC 'First Timer' event	54	60.70%
	<u>89</u>	

Very Good	12	34.30%
Good	20	57.10%
Satisfactory	3	8.60%
Poor	0	0%
	<u>35</u>	

### 5a. Were you a full or day(s) only delegate?

Yes I was a full residential delegate	83	93.30%
Attended as a day delegate 1 day	2	2.20%
Attended as a day delegate 2 days	4	4.50%
	<u>89</u>	

### 5b. How Was Your Accommodation Experience

Burleigh Court Hotel	24	28.90%
Burleigh Court Lodge	9	10.80%
Student Accommodation	50	60.20%
Non-residential delegate	0	0%
	<u>83</u>	

#### Burleigh Court Hotel

Very Good	18	75%
Good	6	25%
Satisfactory	0	0%
Poor	0	0%
	<u>24</u>	

#### Student Accommodation

Very Good	1	2%
Good	10	20%
Satisfactory	23	46%
Poor	16	32%
	<u>50</u>	

### 6. Catering

#### Lunch time meals

Very Good	33	37.10%
Good	43	48.30%
Satisfactory	10	11.20%
Poor	3	3.40%
	<u>89</u>	

#### Refreshments (tea and coffee breaks)

Very Good	35	39.30%
Good	42	47.20%
Satisfactory	10	11.20%
Poor	2	2.20%
	<u>89</u>	

### 7. Monday Evening Entertainment

#### Monday evening meal

Very Good	9	10.50%
Good	35	40.70%
Satisfactory	34	39.50%
Poor	8	9.30%
	<u>86</u>	

### Monday Evening Entertainment

Very Good	12	14.10%
Good	41	48.20%
Satisfactory	26	30.60%
Poor	<u>6</u>	7.10%
	<b>85</b>	

### 8. Tuesday Evening Entertainment

#### Conference Dinner Venue

Very Good	28	32.20%
Good	46	52.90%
Satisfactory	12	13.80%
Poor	<u>1</u>	1.10%
	<b>87</b>	

#### Pre-conference Dinner Drinks

Very Good	25	29.10%
Good	40	46.50%
Satisfactory	15	17.40%
Poor	<u>6</u>	7%
	<b>86</b>	

#### Conference dinner (meal)

Very Good	56	64.40%
Good	28	32.20%
Satisfactory	3	3.40%
Poor	<u>0</u>	0%
	<b>87</b>	

#### After-Conference Dinner Entertainment

Very Good	18	20.70%
Good	49	56.30%
Satisfactory	15	17.20%
Poor	<u>5</u>	5.70%
	<b>87</b>	

### 9. Plenary Feedback

#### Monday Opening Presentation - Prof. Robert Allison Loughborough VC

Very Good	62	72.90%
Good	19	22.40%
Satisfactory	4	4.70%
Poor	<u>0</u>	0%
	<b>85</b>	

#### Tuesday Plenary 1 - 'My Best Friend, The Student Records Officer'

Very Good	56	64.40%
Good	28	32.20%
Satisfactory	2	2.30%
Poor	<u>1</u>	1.10%
	<b>87</b>	

## Tuesday Plenary 2 - The Tapestry that is the University - New Weavings in Higher Education

Very Good	37	44%
Good	38	45.20%
Satisfactory	9	10.70%
Poor	0	0%
	<u>84</u>	

## Wednesday Plenary 3 - Marginal Gains

Very Good	37	44%
Good	38	45.20%
Satisfactory	9	10.70%
Poor	0	0%
	<u>84</u>	

## 10. Breakout Session 1

Introducing Heidi Plus	10	11.40%
Data Capability - A call to action	19	21.60%
askUS Project - students/staff design and deliver a student information hub	20	22.70%
HEAR today, employed tomorrow - Kent's journey so far	13	14.80%
EDI, Why?	3	3.40%
Different approaches to managing immigration compliance	18	20.50%
Did not attend any of the above.	5	5.70%
	<u>88</u>	

## Introducing Heidi Plus

Very Good	3	30%
Good	5	50%
Satisfactory	2	20%
Poor	0	0%
	<u>10</u>	

## Data Capability - A call to action

Very Good	11	57.90%
Good	7	36.80%
Satisfactory	1	5.30%
Poor	0	0%
	<u>19</u>	

## askUS Project

Very Good	12	60%
Good	6	30%
Satisfactory	2	10%
Poor	0	0%
	<u>20</u>	

## HEAR Today, Employed Tomorrow

Very Good	3	23.10%
Good	9	69.20%
Satisfactory	1	7.70%
Poor	0	0%
	<u>13</u>	

## EDI, Why

Very Good	2	66.70%
Good	0	0%
Satisfactory	1	33.30%
Poor	0	0%
	<u>3</u>	

## Different approaches to managing immigration compliance

Very Good	8	44.40%
Good	7	38.90%
Satisfactory	3	16.70%
Poor	0	0%
	<u>18</u>	

## 10. Breakout Session 2

Efficiency Exchange: promoting efficiency & effectiveness in higher education	11	12.40%
Serving Students, Faculty and Parent Needs: a view from the US	19	21.30%
The TEF, Quality Assurance and Data	13	14.60%
The HEDIIP Data Language project	25	28.10%
ONENOTE - The Gold Mine the Sector treats as a Coal Mine	2	2.20%
Follow You, Follow Me	16	18%
Did not attend any of the above.	3	3.40%
	<b>89</b>	

## Efficiency Exchange: promoting efficiency & effectiveness in higher education

Very Good	1	9.10%
Good	1	9.10%
Satisfactory	5	45.50%
Poor	4	36.40%
	<u>11</u>	

## Serving Students, Faculty and Parent Needs: a view from the US

Very Good	0	0%
Good	7	36.80%
Satisfactory	9	47.40%
Poor	3	15.80%
	<u>19</u>	

## The TEF, Quality Assurance and Data

Very Good	3	23.10%
Good	9	69.20%
Satisfactory	1	7.70%
Poor	0	0%
	<u>13</u>	

## The HEDIIP Data Language project

Very Good	3	12%
Good	7	28%
Satisfactory	11	44%
Poor	4	16%
	<b>25</b>	

### ONENOTE - The Gold Mine the Sector treats as a Coal Mine

Very Good	0	0%
Good	1	50%
Satisfactory	1	50%
Poor	0	0%
	<hr/>	
	<b>2</b>	

### Follow You, Follow Me

Very Good	9	56.30%
Good	5	31.30%
Satisfactory	2	12.50%
Poor	0	0%
	<hr/>	
	<b>16</b>	

### 10. Breakout Session 3.

Student Electoral Registration: How can Universities Support it?	<b>7</b>	8%
How to analyse HESA data	<b>13</b>	14.80%
A Collaborative Approach to Registration	<b>30</b>	34.10%
Supporting Students with disabilities and medical conditions	<b>3</b>	3.40%
Competition and Markets Authority (CMA)	<b>21</b>	23.90%
Postgraduate Loans	<b>10</b>	11.40%
Did not attend any of the above	<b>4</b>	4.50%

### Student Electoral Registration: How can Universities Support it?

Very Good	4	50%
Good	2	25%
Satisfactory	2	25%
Poor	0	0%
	<hr/>	
	<b>8</b>	

### How to analyse HESA data

Very Good	5	38.50%
Good	4	30.80%
Satisfactory	4	30.80%
Poor	0	0%
	<hr/>	
	<b>13</b>	

### A Collaborative Approach to Registration

Very Good	11	36.70%
Good	16	53.30%
Satisfactory	3	10%
Poor	0	0%
	<hr/>	
	<b>30</b>	

### Supporting Students with disabilities and medical conditions

Very Good	0	0%
Good	1	33.30%
Satisfactory	2	66.70%
Poor	0	0%
	<hr/>	
	<b>3</b>	

### Competition and Markets Authority (CMA)

Very Good	6	28.60%
Good	13	61.90%
Satisfactory	1	4.80%
Poor	1	4.80%
	<u>21</u>	

### Postgraduate Loans

Very Good	2	20%
Good	6	60%
Satisfactory	2	20%
Poor	0	0%
	<u>10</u>	

### 10. Breakout Session 4.

The Information Governance (Beginners) Guide to the Galaxy!	<b>13</b>	14.80%
Strategic and Operational update on HESA changes	<b>16</b>	18.20%
Pre-flight checks - how to ensure students experience a success	<b>21</b>	23.90%
Maintaining Business As Usual When the Usual Changes	<b>22</b>	25%
Module Choice, the Loughborough journey to a new student choice system	<b>12</b>	13.60%
Did not attend any of the above	<b>4</b>	4.50%

### The Information Governance (Beginners) Guide to the Galaxy!

Very Good	4	30.80%
Good	8	61.50%
Satisfactory	1	7.70%
Poor	0	0%
	<u>13</u>	

### Strategic and Operational update on HESA changes

Very Good	8	50%
Good	7	43.80%
Satisfactory	0	0%
Poor	1	6.30%
	<u>16</u>	

### Pre-flight checks - how to ensure students experience a success

Very Good	10	47.60%
Good	10	47.60%
Satisfactory	1	4.80%
Poor	0	0%
	<u>21</u>	

### Maintaining Business As Usual When the Usual Changes

Very Good	9	40.90%
Good	5	22.70%
Satisfactory	6	27.30%
Poor	2	9.10%
	<u>22</u>	

## Module Choice, the Loughborough journey to a new student choice system

Very Good	2	16.70%
Good	8	66.70%
Satisfactory	2	16.70%
Poor	0	0%
	<u>12</u>	

### Breakfast Session - Wednesday

#### Did you attend the Breakfast Session on Wednesday morning?

Yes	30	33.70%
No	59	66.30%
	<u>89</u>	

### Breakfast Session on SiTS Student Analytics

#### How did you rate the session?

Very Good	2	6.70%
Good	8	26.70%
Satisfactory	11	36.70%
Poor	9	30%
	<u>30</u>	

## 11. Future conferences and other comments

### 11a. Would you be interested in presenting a future SROC Breakout Session?

Yes	20	22.50%
No	69	77.50%
	<u>89</u>	

### 11c. Would you be interested in hosting a future SROC Conference?

Yes	12	13.50%
No	77	86.50%
	<u>89</u>	

### 11d. How did you rate the exhibition?

Very Good	9	10.10%
Good	55	61.80%
Satisfactory	24	27%
Poor	1	1.10%
	<u>89</u>	

### 11g. Would you be interested in attending a (free) Student Records Practitioner meeting?

Yes	46	51.70%
No	43	48.30%
	<u>89</u>	